Fiber Ring Onboarding Timeline

1. Fact Finding
2. Review Requirements and develop quote
   (CSS) request
3. Request for OTech Fiber Ring Quote
   (CSS) Step 1
4. OTech provides Quote
5. Request OTech Fiber Ring
   Installation (CSS) Step 2
6. Request Calnet II and Calnet III
   exemption Step 2
7. Request OTech Fiber Ring
   exemption Step 2

1. Validate customer site is ready
2. Issue order to Engineering
3. Complete wiring from fiber ring
   to MPOE
4. Complete equipment connections
5. Schedule Test and turn up
6. Monitor and turn over to production
7. Close (CSS) request
8. Operations & Maintenance
9. Changes/Deletes
10. Operations & Maintenance

Note: Timelines shown are for first time on-boarding. Customer sites could vary on complexities which may cause timelines to vary.
## Expanded Explanation of Initial On-boarding Stages and the Roles and Responsibilities of FRS Service

**February 27, 2014**

<table>
<thead>
<tr>
<th>Stage</th>
<th>1 - Fact Finding</th>
<th>2 - Step 1 CSS Request</th>
<th>3 - Step 2 Calnet Exemption</th>
<th>4 - Step 3 Request FRS Installation</th>
<th>5 - Test and Turn up</th>
<th>6 - Monitor</th>
<th>7 - Close CSS Request</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Business</td>
<td>Technical</td>
<td>Customer</td>
<td>Customer</td>
<td>Customer</td>
<td>Customer</td>
<td>Customer</td>
</tr>
<tr>
<td>Roles and Responsibilities</td>
<td>OTech will assist with the assessment in section 2</td>
<td>Customer submits a CSS request</td>
<td>OTech will determine if FRS services are available and what the requirement will be and schedule a vendor meet with Customer to identify cost for building out.</td>
<td>Customer submits a CSS request (from Step 1)</td>
<td>Customer must provide adequate space and power</td>
<td>OTech will procure hardware needed for customer site</td>
<td>OTech will make the CSS request 'Avai’ status for customer's approval to close</td>
</tr>
<tr>
<td>Time</td>
<td>Varies</td>
<td>Varies</td>
<td>2 - 4 Weeks</td>
<td>4 - 13 Seeks</td>
<td>Varies</td>
<td>Varies</td>
<td>Varies</td>
</tr>
</tbody>
</table>

- **Variates**: Due to outside dependencies, OTech can not determine specific dates for completion.